

THE WAY TO YOUR STEM CELL UNIT

Prior to the birth



Call our free phone number or send an email to get competent support and advice: Germany: 0800 034 00 00, kundenservice@vita34.de; Austria: 00800 034 00 000, kundenservice@vita34.at



You place an order with us by phone or online. You may also use and complete the order form included in this guideline and send it back to Vita 34 by post or by fax.



After having concluded the contract, you will receive the medical history form as well as the education and informed consent. Complete it, and send it back to Vita 34 together with a copy of your maternity card.



Vita 34 sends you the collection kit and the invoice of the down-payment of 195 Euro.



Vita 34 will notify the clinic that umbilical cord blood and, if applicable, umbilical cord tissue is to be collected. You take the collection kit with you to the clinic.

During the birth



After the umbilical cord was cut, blood and, if applicable, tissue will be collected.

After the birth



The clinic informs the courier. The courier transports the blood and, if applicable, the stem cell-rich tissue to the laboratory of Vita 34.



Vita 34 cryo-preserves the umbilical cord blood and, if applicable, the umbilical cord tissue.



Vita 34 sends you the certificate of storage, the bill and follow-up medical history form.



You complete the follow-up medical history form and send it back to Vita 34.



Vita 34 does comprehensive quality tests with the preparations and inform about the results.



All information about your stem cell unit you found safely stored in your customer portal.